

The City of West Point, MS announces the following position vacancy:

Chief of Operations (COO) West Point, MS Utility Services

Summary of Duties: The Chief of Operations (COO) manages the City of West Point, MS Water & Light Department and organizational entities engaged in residential, commercial, and industrial specific functions such as marketing and strategic planning activities including research, account management support and promotional activities, customer relations and business planning; bulk power sales, and the efficient usage of energy and water; as well as customer service operations including customer satisfaction, field support, revenue management, billing services and operations support services; may also serve as appointed member or head of a professional organization; applies sound management and supervisory principles and techniques in building and maintaining an effective work force; fulfills equal employment opportunity responsibilities; and performs related work.

Minimum Requirements¹: A high school diploma or GED, two (2) years of full-time paid professional experience as a Senior Utility Conservation Representative or in a class at least at that level that: **1)** supervises professional staff engaged in the promotion and development of electrical energy and water usage, conservation, account management, marketing support, wholesale marketing, mandatory curtailment programs, including recycling and pollution prevention, and the analysis of proposed legislation and regulations relating to energy conservation and environmental issues or **2)** performs professional administrative, research, public relations, or personnel functions; **or** two (2) years of full-time paid experience in a class at least at the level of Commercial Service Supervisor in office clerical or commercial field service activities relating to the furnishing of electric and water services.

¹ Persons with disabilities may be able to perform the essential duties of this class with reasonable accommodation as evaluated on an individual basis and depend, in part, on specific requirements for the job, limitations related to the disability, and the ability of the City to accommodate such limitation.

Additional Requirements: Candidates must undergo a pre-employment physical and drug screen. This position occasionally requires the availability of the employee to work during bad weather or unusual conditions during all hours of the day and night, as well as on weekends. This position requires a valid Mississippi driver's license. Appointment to this class is subject to a one-year probationary period under provisions of the current City Personnel Policy.

Applications, detailed duties, responsibilities, and other requirements may be obtained at the West Point Water & Light Department, 644 East Broad Street, online at <http://www.wpnet.org>, or City Hall, P.O. Box 1117, 580 Commerce Street, West Point, MS 39773. Return applications and resumes to the City Clerk, Mrs. Deloris Doss, ddoss@wpnet.org and will be accepted until January 31st, 2022 at 5:00 p.m. Interviews will be individually coordinated and conducted. The City of West Point, MS is an Equal Opportunity Employer.